

30-DAY SATISFACTION GUARANTEE

At PrePak Products, Inc., we stand behind our products and quality controls. If for any reason you are not satisfied with a PrePak product you purchased from www.prepakproducts.com or one of our authorized sellers, you may request a full refund. Please note that because we are unable to control the quality of our products sold by unauthorized sellers, the PrePak Products 30-Day Satisfaction Guarantee is not available for products purchased from unauthorized sellers. The Guarantee is also limited to the original, end-user purchaser.

How To Claim The Guarantee

To submit a Guarantee request, please call one of our experts at 760-643-0390 or 800-544-7257 and have information available regarding where and when you purchased your product. If your request is approved, you will then need to mail your PrePak product, a proof of purchase, and your Guarantee approval confirmation number to:

4055 Oceanside Blvd. Suite L
Oceanside, CA 92056

You must submit your Guarantee request within 30 days of the date of purchase. Please note that you are responsible for costs incurred in mailing your product and proof of purchase.

Guarantee Guidelines

PrePak Products, Inc. reserves the right to verify information, require a valid proof of purchase, and to deny Guarantee requests in its discretion in cases of suspected fraud or if customer has abused the PrePak Products 30-Day Satisfaction Guarantee.